

SCHOOL HOLIDAY PROGRAMME INFORMATION PACK

OFFICER VENUE

2 Parker Street, Officer VIC 3809

DROUIN VENUE

Drouin Secondary College Drouin VIC 3818



INSIDE YOU WILL FIND

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GET IN TOUCH







dssportsinschool@gmail.com

Steven (Officer) 0448 186 859

Naomi (Drouin) 0409 290 729



DS SPORTS SERVICE STATEMENT OF PHILOSOPHY

AIM

Management, teachers, educators and staff at DS Sports see children as unique and capable learners. We aim to support children in all aspects of the service, guiding them through various active programs to enable them to gain a sense of belonging and promote positive self esteem.

GOAL

Management, teachers, educators and staff at DS Sports will support children and the wider community by providing an inclusive program in a welcoming space. We will celebrate the diverse cultures of the children and families and encourage partipication of all children in DS Sports programs.

DS Sports will incorporate the My Time, Our Place framework into the vacation care program and build on each child's interest through observations and communication with families.

COMMUNITY

DS Sports will provide opportunities for the wider community to be involved in the program. We will support children and families to engage in community activities outside of DS Sports.

WELLBEING

DS Sports will incorporate a holistic approach providing opportunities for children to develop socially and emotionally. Our program will be varied catering to all children's interests and needs, giving children the opportunity to enjoy physical activities, learning about health and wellbeing in a relaxed atmosphere from our highly trained staff and the wider community.

DSSPORTS.ORG







NEW PARENT/GUARDIAN SET UP

Step One: Complete enrolment form.

Step Two: After you have completed the enrolment form, you will receive a confirmation email that looks like this:

Enrolment Confirmation



Step Three: Once the centre has finalised your information and made your child active, you will receive a Welcome email that looks like this:



Step Four: Click on the 'Create Account' button to get here:

Welcome to Xplor

We are always super excited to welcome new users to Xplor and Test Service A1.

We will now take you through a few simple steps to verify your email and set up your new account.

Create Account

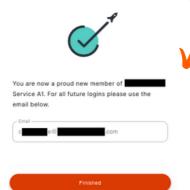
I already have an account

Step 5: Create a password.

Step 6: Create account PIN.

Step 7: Enter Mobile No.

Step 8: Click 'Finished'.



That's it! You have created your Xplor Account! You can now use the email address and password listed to log into the Home App or Home Web.

CWA APPROVAL & CCS CONFIRMATION

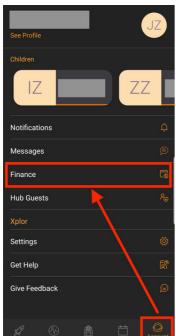
There are **two steps** that must be completed to ensure your child care subsidy entitlements can be paid to a service provider on your behalf.

- You must sign the Complying Written Arrangement (CWA) through your Xplor Home App or home.myxplor.com website.
 Note: Only primary carers will see the CWA on the Home app.
- Once you have signed on Xplor Home, you must also confirm your child's CCS Enrolment through MyGov.

Approving your CWA in Xplor Home

Note: Before starting with a service, parents should ensure they have completed their Centrelink Claim and Activity test in myGov.

Step One: Login to the Home App, using the primary carer's account. If you do not know who the primary carer is, please ask your centre admin, this is typically the parent you wish to claim CCS. Click "Account" then "Finance"



Step Two: Click on "View CWA Agreement". If you do not see this button, please reach out to your administrator to ensure they have completed the actions needed on their end.



Step Three: The CWA should appear for you to carefully review. Click 'I agree'.

Approving your CWA in myGov, simply visit;

https://www.servicesaustralia.gov.au/centrelink-online-account-help-confirm-your-childs-enrolment-details-for-child-care-subsidy



INFORMATION & F.A.Q'S

WHAT WE PROVIDE

An exciting and engaging programme of activities for the children to choose from. The programme is fully stocked with modern resources that appeal to a wide range of interests and ages. A delicious and nutritious breakfast is provided until 8:30 am each morning.

EXCURSIONS

DS Sports will not be responsible for any lost property to and from the venue. Excursion days may mean we need to leave the venue early. You must arrive 15 minutes prior to departure.

WHAT TO BRING

Children are to bring a hat, drink bottle, lunch, morning/afternoon tea and weather appropriate clothing. Some days we ask the children bring their bike or scooter for adventure days.

OUR OPENING HOURS

Officer 7 am until 5 pm Drouin 7 am until 5 pm

FREQUENTLY ASKED QUESTIONS

Q. HOW MUCH DOES YOUR PROGRAMME COST?

a. We charge \$95 for a day spent at our venue & \$115 for our excursions, our programme cost is also dependent on your eligibility to get the governments child care subsidy, as well the number of children you have attending.

Q. HOW DO I APPLY FOR THE CHILD CARE SUBSIDY?

a. Your eligibility for the Child Care Subsidy is determined by your family's annual taxable income, an activity test and the type of child care service you are using. To apply, simply log into your Centrelink account via MyGov and complete your Child Care Subsidy Assessment. You will receive a notification from Centrelink if your claim has been assessed or approved. For further information, you can contact Centrelink at 13 61 50.

Q. HOW DO I PAY

Statement will be sent on the final day of the program. Balances must be paid within the week unless payment arrangements are made.

Q. CANCELLATION POLICY? PLEASE READ CAREFULLY

ONCE 2 WEEKS FROM DAY 1 OF THE PROGRAM STARTS THERE WILL BE NO CANCELLATIONS OR REFUNDS ARE PERMITTED DURING HOLIDAY CARE AS STAFF, RESOURCES AND/OR VENUES AND TRANSPORTATION HAVE BEEN SECURED BASED ON YOUR CONFIRMED BOOKING

Q. MY CHILD HAS A MEDICAL CONDITION - WHAT INFORMATION DO I NEED TO PROVIDE?

a. Should your child have a medical condition, we'll need some authorised documentation from you to be able to provide safe care to them. If your child has asthma, anaphylaxis or an allergic reaction, we ask that you download and complete the relevant action plan template and send through to us. For diabetes, epilepsy and other medical conditions, please submit a medical management plan that has been endorsed by your child's medical practitioner.

Q. CAN YOU CATER FOR MY CHILDS INDIVIDUAL REQUIREMENTS?

a. We know your child is unique and they may have social, cultural, language-based, religious or individual needs. With our thirty years of experience, we're practised in accommodating for individual requirements.

From extra training of staff to extra resources or dedicated specialists, we're committed to making our care work for your child.

Q. IS MY CHILD GUARANTEED A PLACE?

a. Our advice is always to book in advance. We operate a childcare service governed by Education and Care National Law and Regulations, so we can only operate our services within educator to child ratios and licensed space. The more notice we have on bookings, the better able we are to staff the service to meet your needs.

Q. IS MY CHILD GUARANTEED A PLACE?

All bookings are done manually via the Xplor app. If your app for some reason is not working a staff member is able to assist you. Please do not turn up to a venue if your booking has not been accepted. As we cannot exceed our capacity limits.



THE DS SPORTS WAY

RELAXATION & CREATIVITY

ARTS & CRAFTS
PUZZLES & GAMES
READING & LEARNING
CHILL OUT & RELAX

LOADS OF FUN

CREATIVE COOKING ZORB BALL FUN INFLATABLE FUN LASER TAG NERF GUNS SCOOTER GAMES

EXCURSIONS

OUR EXCURSIONS ARE ALWAYS A FAVORITE FOR THE KIDS. FOR US TO INFACT, THEY ARE SO MUCH FUN!

GUEST SPORTS STARS

THE OPPORTUNITY TO MEET & INTERACT WITH SPORTING STARS FROM ALL SPORTS.

SOME OF OUR INFLATABLE OPTIONS









OUR BRAND AMBASSADORS



RYAN SCOTT SOCCER



CAM MCCLURE CRICKETER



CODY WEIGHTMAN AFL PLAYER



JORDY ALLEN AFLW PLAYER



NICOLE FALTUM CRICKETER



SERGIE 2X OLYMPIAN

OUR PASSIONATE STAFF

STEVEN DILLON CO-FOUNDER

GAVIN STAINDL CO-FOUNDER

NAOMI PERRY EDUCATION LEADER

JAKE BARCLAY
OPERATIONS MANAGER

JESSE BUSACCA
SPORTING SCHOOLS

STAFF

LACHLAN WASLEY
LACHLAN RAMAGE
DANIEL HELLYER
GAB KLEYN
MEAGIN NEWTON
JAMES HARRISON
JOSH TILLEY
GRACE STAINDL-DYMOND
ADAM WELLS



KARA ATHANS
TAYLOR CRIVARI
KAREN SMITH
TOM ALABASTER
JOSH TILLEY
MATT MCCKNIGHT
FARBA ZAMANIAN